

WARRANTY CERTIFICATE NOVATIK RAINWATER SYSTEMS

SC NOVATIK SRL, with headquarters in Prahova, Băicoi, str. 9 Mai, nr.75., we hereby declare, according to Government Ordinance no 21 / 1992 and Law no. 449 /2003 (updated), that the traded Novatik® products comply with the Technical Agreement 001SC – 03/343-2017 and Declaration of conformity.

SC NOVATIK SRL, as manufacturer and supplier, certifies and warranties that its products – “NOVATIK” RAINWATER SYSTEMS FOR ROOF are free from manufacturing, material and painting flaws.

SC NOVATIK SRL provides **20-years warranty for „NOVATIK” pre-painted drainage systems**, during which, under normal storage, handling, installation and operating conditions, material flaws do not occur, respectively the coating layers are free from cracks or exfoliation. The warranty period is extended by the time that elapses from the date of the buyer's complaint until the flaw is removed or the product is replaced.

The warranty provided by SC NOVATIK SRL is a transmissible warranty, the basic warranty being granted by the manufacturer of the pre-painted steel.

SC NOVATIK SRL provides **2-years warranty for the „NOVATIK” Magnelis / Galvanized drainage systems**, during which, under normal storage, handling, installation and operating conditions, they are insured against perforation due to raw material flaws. The warranty period is extended by the time that elapses from the date of the buyer's complaint until the flaw is removed or the product is replaced.

The warranty provided by SC NOVATIK SRL is a transmissible warranty, the basic warranty being granted by the manufacturer of the Magnelis / Zinc coated steel.

The damages resulting from incorrect transport, storage, installation, use or maintenance, from use of inconsistent or non-original parts, from errors or changes made by the installer and/or buyer are not covered by this warranty.

SC NOVATIK SRL undertakes no responsibility regarding the execution of installation performed by third parties.

WARRANTY TERMS

The warranty doesn't cover damages caused by:

- distortions, scratches or stains due to improper handling, storage or maintenance before and after installation;
- corrosive agents containing acids, bases or solvents;
- permanent or temporary exposure to extreme temperatures;
- prolonged contact with materials such as copper, mortar, paint;
- incorrect assembly of products;
- extreme weather conditions (wind, storm);

SC NOVATIK SRL

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Invoice no./ _____
purchase date: _____

- cracks and/or exfoliations of the coating layers occurred on less than 10% of the total area of the pre-painted drainage system.

The warranty does not cover damages caused by extreme events or force majeure: earthquakes, fires, wars, riots, etc.

The supplier is liable to the consumer for any lack of conformity existing at the time when the products have been delivered.

WARRANTY CLAIM

In accordance with the provisions given by law to the consumer, the Buyer is entitled to claim the flaws found in the products purchased from the supplier, without these rights be affected by the warranty. The Buyer's complaint must be submitted in writing at the Novatik SRL headquarters (service center) indicated in the preamble of this certificate and must be accompanied by invoice and original warranty, and by a detailed description of the flaw as claimed.

The supplier acknowledges the damages and the buyer must allow verification of the products by the persons authorized by SC NOVATIK SRL, after which it determines the procedure and term for remediation/ replacement of the materials according to the buyer's requests and the legal provisions in force; the term established cannot exceed 15 days from the date when the buyer informed the seller on the lack of conformity of the product and prove to be founded after checking.

Therefore, in case of lack of conformity, the consumer is entitled to ask the seller to repair the product first or has the right to request the replacement thereof, in each case without charge, unless the measure is impossible or disproportionate.

The repair is granted during the warranty period, if the installation and maintenance of the products are carried out by authorized personnel, so that due to the installation and maintenance the product should not suffer damages that would affect the good operation thereof or cause the removal from operation;

The replacement covers any material or manufacturing flaws that would occur during the warranty period.

The costs for replacing or repairing the products under warranty are borne by the supplier/manufacturer. The consumer's rights under the law are not affected by the (commercial, contractual) warranty offered by the trader.

By signing this certificate, the buyer agrees to the provisions contained in this document and declares it received the product in good condition and understood its obligations in order to benefit from the warranty provided by the supplier as required by law.

DISTRIBUTOR/SELLER: _____

Final beneficiary: _____ Tel: _____

Address where the product bought is installed: _____

Invoice no./purchase date: _____

Delivery date: _____

Color: _____

Signature: _____

Signature
and
stamp