T: +40 244 260 140 +40 244 260 145 F:

- E: office@novatik.ro

Address: 9 Mai Street, No. 75, postcode 105200, Băicoi, Prahova, ROMÂNIA www.novatik.ro



WARRANTY CERTIFICATE

Valid only for the product mentioned in the DECLARATION OF PERFORMANCE and only accompanied by it.

NOVATIK S.R.L., as manufacturer, ensures the beneficiary, by this certificate, that the Novatik® metal tiles and the Novatik[®] standing seam roof used as roof coverings, will remain weather resistant (will not be perforated by corrosion) for a period in accordance with the table below, starting from the invoice date

Profile	Surface Coating	Technical Warranty	Aesthetic Warranty
Metal Tiles Novatik METAL CLASSIC	Mat 0.5 mm	30 years	20 years
	Mat 0.6 mm	40 years	20 years
Novatik METAL CLASSIC	High Coat	40 years	20 years
	Frost	40 years	20 years
Metal Tiles	Mat 0.5 mm	30 years	20 years
	Mat 0.6 mm	40 years	20 years
Novatik METAL SLATE	High Coat	gh Coat 40 years	20 years
ľ	Frost	40 years	20 years
	Mat 0.5 mm	30 years	20 years
Metal Tiles	Mat 0.6 mm	40 years	20 years
Novatik METAL WOOD	High Coat	40 years	20 years
	Frost	40 years 20 y 40 years 20 y 40 years 20 y 40 years 20 y 30 years 20 y 40 years 20 y 30 years 20 y 40 years 20 y 40 years 20 y 40 years 20 y 40 years 20 y 30 years 20 y 40 years 20 y 40 years 20 y 40 years 20 y 40 years 20 y	20 years
	Mat 0.5 mm	30 years 40 years 40 years 40 years 30 years 40 years 30 years 40 years 40 years 40 years 40 years 30 years 40 years 30 years 40 years 40 years 40 years 40 years 30 years 40 years 30 years 40 years	20 years
Metal Tiles	Mat 0.6 mm		20 years
Novatik METAL KOLAJ	High Coat		20 years
	Frost 40 years	20 years	
Standing seam roof Mat 0.6 mm 40 year	30 years	20 years	
	Mat 0.6 mm	40 years	20 years
	High Coat	40 years	20 years
	Frost	40 years 40 years 30 years 40 years 40 years 30 years 40 years 30 years 40 years 30 years 40 years 30 years 40 years	20 years

I. WARRANTY CONDITIONS

The warranty shall cover products purchased from NOVATIK SRL or one of its authorized distributors. The warranty will be applied only if the Buyer has fully paid the tiles' value. The warranty shall only apply in respect of claims arising as a direct result of a manufacturing nonconformity in normal operation of the product and it doesn't apply in any of the following situations:

1. If scratches or stains appeared on the surface of the product or has undergone deformation due to transportation, handling, storage or maintenance, both before and after installation. The products are not covered by warranty if they have not been transported and stored on rigid platforms, in places away from moisture and direct sunlight, being covered with protection foil on the outside.

The warranty will not apply to nonconformity that occur as a result of damage caused by the roof traffic by the Beneficiary or any other person or nonconformity that is caused by structural deficiencies in which the tiles are installed.

2. The inclination (slope) of the roof on which the metal tiles / standing seam roof are installed is less than: Novatik METAL CLASSIC, CLASSIC DUO metal tiles: 12 Novatik METAL SLATE, WOOD, KOLAJ metal tiles: 16°

Novatik METAL CLICK standing seam roof: 8°

* Novatik METAL CLICK: For a roof pitch between 8° and 12°, the distance between the ridge and the eaves must be maximum 6 m long, without breakthroughs and without vertical overlaps.

** Novatik METAL CLICK S: For a roof pitch between 8° and 10°, the distance between the ridge and the eaves must be maximum 6 m long, without breakthroughs and without vertical overlaps.

3. Products have been exposed to highly corrosive environments or affected by chemically or biologically (e.g. atmosphere with a high content of armonia, prolonged contact with water and/or substances or corrosive materials: smoke, ash, chemicals, soil, fertilizers, high concentration of salt, bird droppings, copper, mortar, paint, wet timber, iron or other metals etc.), to extreme temperatures for long periods of time or to strong solar radiation. The products have been used in highly corrosive or aggressive environments such as C4 or C5-I or C5-M (according to EN ISO 12944-2).

4. The product has been cut with abrasive disc or cutting tools that can cause excessive local heating.

5. The installation was performed after more than 2 weeks, in the case of outdoor storage or 12 weeks in the case of indoor storage. The terms shall begin to run from the date of invoice for the metal tiles/standing seam roof.

6. The defects have been caused by an incorrect installation, without following the manufacturer's instructions or the installation was not carried out by a company specialized for such work.

7. Cracks or exfoliations appeared on a surface which is less than 20 % of the total area of the metal tiles/ standing seam roof purchased.

8. The product has suffered damages caused by extreme weather phenomena (ex: storm, hail, snow pressure etc.), natural disasters, fire, accidents or vandalism or any other cases of force majeure or fortuitous event.

9. Aesthetic deterioration of the metal tiles/standing seam roof occurred, i.e. color differences on a surface that is less than 20 % of the total area of the tiles purchased, due to the climatic conditions of the region in which the objective is located.

10. Bending operations of the product have been performed at an operating temperature of less than +5°C. 11. Installing leftovers has not been removed from the cover surface.

12. If the color variations of the metal tiles/standing seam roof are treated with spray or retouching paint.

13. Different marks from those provided by NOVATIK SRL were used (e.g. non-galvanized nails/screws, flashings with another type of anticorrosive protection). The warranty does not apply if the tiles are removed from the building to which they were fitted and installed on another building. This warranty covers strictly the tiles installed on the property, not other parts supplied by the manufacturer as part of the roof (e.g. plastic parts, fasteners, etc.)

14. Standing seam panels or mechanically bent profiles have wavy appearance.

15. In case that steel panels produce noises during strong winds, rainfall or during dilatation/shrinkage process.

16. In case of defects or damages caused by improper maintenance of steel tile/standing seam roof, such as failing to annually cleaning the roof or to repair the affected surface.

II. WARRANTY SOLICITATION

In order to benefit from the provisions of this Warranty Certificate, the Buyer must submit to NOVATIK SRL (service center) at the address indicated in the preamble of this certificate:

1. A written complaint, which must include: the name, address and phone number of the owner and details regarding the nature of the defect and the date of its finding;

2. Documents certifying the purchase of the products (original purchase invoice), as well as supporting documents attesting the installation has been carried out within a maximum period of 12 weeks from the date of purchase of the metal tiles/standing seam roof.

3. The original Declaration of Performance and Warranty Certificate.

In the absence of any of the above mentioned documents, this certificate shall become invalid and the claim shall be rejected.

III. WARRANTY VALORIZATION

1. Any claim arising from this certificate shall be examined by the manufacturer, and the beneficiary shall allow the representatives of the manufacturer access to the products which are subject to the complaint. The complaint shall be analyzed no later than 15 days after the date on which the buyer informed the seller on the product non-conformity.

2. Where the complaint is justified, the manufacturer has the following obligations:

to remedy the defects or a)

b) to deliver new products, replacing the defective ones.

3. The replacement, repair or refinishing of the products does not imply an extension of the warranty period. 4. If the complaint has been accepted by the manufacturer, the manufacturer shall bring the product into conformity and support the costs of installing and dismantling of the product concerned.

5. The manufacturer is not responsible for any losses directly or indirectly resulting, from any of the above conditions or as a result of the failure to observe the manufacturer's recommendations.

6. The technical Warranty shall be granted starting with the products' date of invoice and it guarantees that the metal tiles/standing seam roof will not be perforated due to corrosion, provided that the recommendations concerning handling, storage, transport and installation are followed. The **aesthetic** warranty shall be granted from the products' date of invoice and it guarantees the uniform aging of the color on the same side of the covering and with the same exposure to the sun, as well as the fact that the surface of the metal tiles/standing seam roof will not exfoliate. Thus, depending on the finish and color, in the first 5 years there will be a maximum deviation of color of up to 5 Delta units as compared to the original color and a luster retention ≥ 30 %. The warranty shall refer strictly to the products sold by NOVATIK SRL, and the warranty for the complete system and for the proper performance shall be provided by the contractor of the work.

7. In the case of a lack of conformity, the consumer shall have at his disposal all the rights conferred to the consumer by law, as well as the right to demand the manufacturer, first of all, to repair the product or he has the right to demand the replacement of the product, in each case without any payment, except where the measure is impossible or disproportionate.

8. The warranty by repair shall be granted in accordance with the warranty period, if the installation and maintenance of the products have been carried out by specialized persons / companies in such a way that, during installation and/or maintenance, the product does not suffered any deterioration that could prevent it from functioning properly for its technical purpose.

9. The warranty by replacement covers any failure of material or manufacture fault, which appears during the warranty period. The costs of replacement or repair during the warranty period shall be borne by the manufacturer

10. The rights conferred to the consumer by law are not affected by the warranty (commercial, contractual) provided by the economic operator.

11. No duplicate shall be granted in the event of loss of the original of the warranty certificate.

12. The metal tiles Novatik METAL CLASSIC, Novatik METAL SLATE, Novatik METAL WOOD and Novatik METAL KOLAJ manufactured by NOVATIK S.R.L. are marked on the bottom with details regarding the lot number and the date of manufacture.

13. By signing this certificate, the purchaser expresses his consent as regards the mentions contained in this act and states that he took over the product in good condition, he understood the obligations incumbent upon him in order to benefit from the guarantee granted by the supplier, in accordance with the legislation in force.

NOVATIKS				
Address:	9 Mai Street, No. 75, postcode 105200,	Final Beneficiary:Pho	Phone:	
	Băicoi, Prahova, ROMÂNIA	Address where roof is installed:		
Telephone:	+40 244 260 140			
Fax:	+40 244 260 145	Invoice no. / date of acquisition:		
Email:	office@novatik.ro	Date of delivery:		
Invoice no.	/ date of acquisition:	Novatik METAL profile:	Signature and stamp	
		Signature:		

DISTRIBUTOR/SELLER.

